

CONDITIONS AND CANCELLATION POLICY FOR BOOKINGS VIA OUR ONLINE BOOKING SYSTEM

- For stays **from 07/01 to 30/05 and from 13/09 to 07/01/2026** you will be required to pay a deposit equal to the cost of the **first night** and you may cancel without penalty up to **7 days** before arrival
- For stays from **31/05 to 12/09** the deposit will be **30% of the entire stay** and you may cancel without penalty up to **14 days** before arrival
- **At the time of booking, you will be asked for your credit card details as a guarantee. For your peace of mind and security, we will no longer manage your credit card, but the interbank circuits (NEXI) in compliance with the new European PSD2 regulation through SCA (Strong Customer Authentication) on credit card payment services in force from 01/01/2021. No amount will be pre-authorized. When the cancellation policy expires 7 or 14 days before your arrival, the system will charge you the cost of the first night or 30% of your stay according to the conditions of the period booked and you will receive an email with the result of the payment made**
- **No amount will be charged in the event of cancellation on time**
- For bookings with Non-Refundable Rate, Last Minute Rate or Insured Rate you will be required to pay the full amount at the time of booking by credit card
- For standard-rate bookings made within 7 or 14 days prior to arrival, you will be required to pay the first night or 30% of the booked amount at the time of booking, depending on the period

CONDITIONS AND CANCELLATION POLICY FOR BOOKINGS BY TELEPHONE, EMAIL OR OTHER MEANS

- For stays **from 07/01 to 30/05 and from 13/09 to 07/01/2026** you will be required to pay a deposit equal to the cost of the first night and you may cancel without penalty up to 7 days before arrival
- For stays **from 31/05 to 12/09** the deposit will be 30% of the entire stay and you can cancel without penalty up to 14 days before arrival
- In the event of timely cancellation, the deposit will be refunded
- For bookings with Non-Refundable Rate, Last Minute Rate or Insured Rate you will be required to pay the full amount at the time of booking
- For standard rate bookings made within 7 or 14 days prior to arrival, you will be required to pay the first night or 30% of the booked amount at the time of booking, depending on the period
- Payment methods: bank transfer, cash, Pay By Link by credit card